# ATTENDANCE BY MEMBERS AT MEETING OF THE BOARD OF DIRECTORS

***Policy 209***

A. It shall be the responsibility of the President to see that every effort is made to satisfy the needs and concerns of the members and if after that, they request a meeting with the Board, that such request is scheduled at the beginning of the next board meeting.

B. If the member or members feel after such a meeting they would like to meet with the Board of Directors to discuss such concerns or problems, they will be provided the opportunity to do so at the beginning of the next board meeting, after which the Board will proceed with its meeting agenda. If the group is large, they will be requested to limit the group to a representative number.

C. The Board will not take action or a decision made until the Board resumes its regular board meeting and can further consider the matter after member or members leave. The Board Chairperson or the President will advise the member or members of the decision or action of the Board if the matter requires this.

D. All the above shall be carried out in the spirit of the Cooperative wanting to be completely open and frank with its member-owners and to be very sensitive and responsive to their needs and concerns.

E. The members will be given every opportunity to meet with the President and/or his staff or other employees to resolve any concerns or problems.

F. The agenda delivered electronically to each Board member, prior to a meeting of the Board of Directors, will also be displayed on the Cooperative website, prior to each meeting at the same time that the agenda is delivered to the Board of Directors. When a member or members requests an opportunity to meet with the Board, as outlined in this policy, such meeting of the member or members with the Board will be the first item on the agenda.

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President and CEO Chairperson

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Dated

Revised (8/27, 8/20, 4/09, 5/99, 2/85)